

## Exemptions

Services to be provided by MinerMart Services do not include the following:

- Virus infections or use of firmware not provided with the product or incorrectly installed firmware.
- Damage to the miner was caused by overheating and left with burn marks. • Hashboard has three or more dropped heatsinks.
- Hashboard that has been repaired by others before

## Terms and Conditions

- A diagnosis fee (USD100 per miner) will be charged in all situations.
- Once we present the miner has been fixed to the customers, MinerMart Service does not take any liability anymore.
- After MinerMart Services diagnoses the miner, a diagnosis fee and estimated repair cost will be charged before MinerMart Services starts repairing it.
- For shipping request, we will present miner to customers through screenshots or video before shipping. Once we shipped it, MinerMart Service does not take any liability anymore.

## Cancellation of Services

Customers cannot cancel or get a refund for after-repair services (such as maintenance, and repair) once we start performing the services. Customers will also be unable to cancel MinerMart Services once they have started using the service.